

ضيوف البيت
Al Bait Guests

لخدمات الحجاج Pilgrims Services

Accommodation Guide Book

2026 ■ 1447



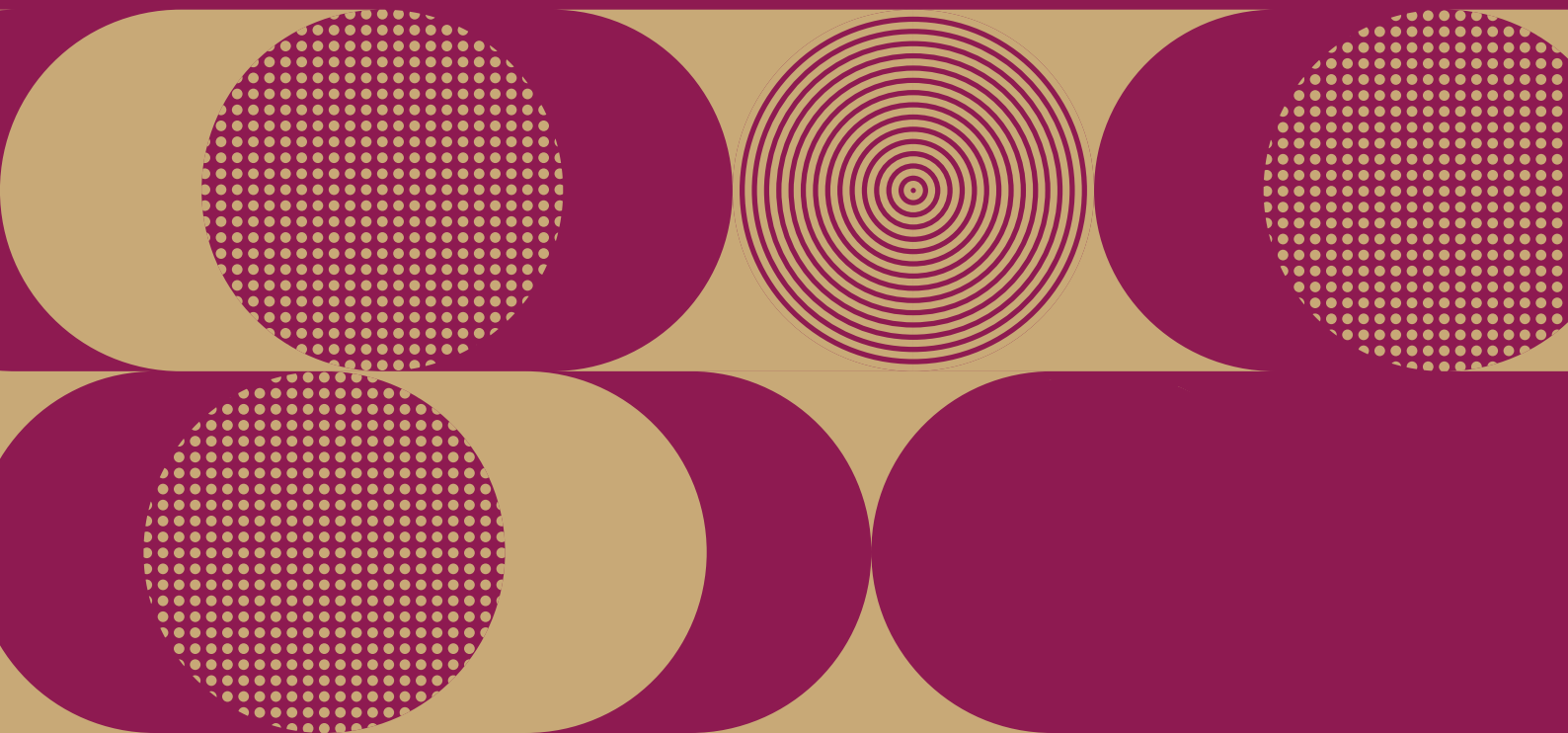
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Makkah Hotels





Hilton Convention Hotel

Location:

Jabal Omar area, Ibrahim Al Khalil Street,
Makkah Al-Mukarramah, just steps away from the Holy Mosque
(Al-Masjid Al-Haram)

Structure:

It consists of two towers

Makkah Tower (A): Includes a variety of rooms and facilities.

Madinah Tower (B): Contains suites and additional amenities.

Each tower has two elevator areas.

Emergency exits are available near the elevators in both towers

Restaurants & Cafés:

Azure:

Location: Ground Floor

Cuisine: Indian and Malaysian food

Opening Hours: 12:00 PM – 11:00 PM

Sahtein:

Location: Second Floor

Cuisine: Mediterranean

Opening Hours:

Lunch & Dinner: 12:00 PM – 11:00 PM

Al Mustafa:

Location: First Floor

Cuisine: International

Opening Hours:

Breakfast: 6:30 AM – 11:30 AM

Lunch: 12:00 PM – 3:00 PM

Dinner: 7:30 PM – 10:00 PM

Al Multaqa Café:

Location: Ground Floor

Cuisine: Light meals and beverages

Opening Hours:

8:00 AM – 11:00 PM

Prayer Room (Musalla)

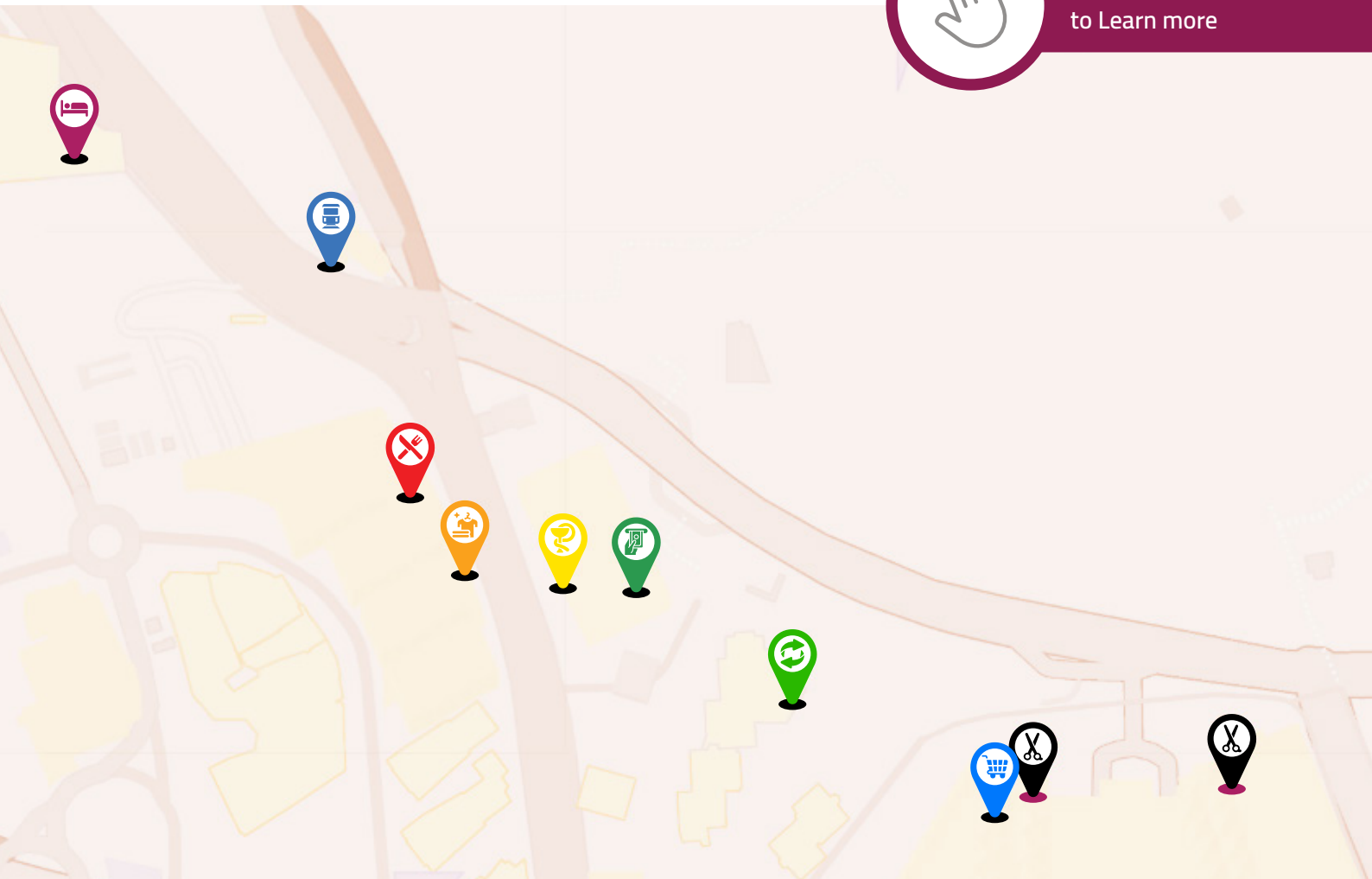
Location: Third Floor – Overlooking the
Holy Mosque (Al-Haram)

Availability: Open 24 hours

Hilton Convention Hotel



Click on the Icons
to Learn more



Hilton Convention Hotel



Bus Station



Restaurant



Laundry



Pharmacy



ATM



Money Exchange



Market



Barbershop



Doubletree by Hilton Hotel

Structure: The hotel consists of two towers

Tower (A) and Tower (B): Each tower has two elevator areas designated exclusively for guest rooms.

Additionally, there are two shared elevators located between the DoubleTree Hotel and the Address Hotel:

Elevator C1: Leads to the Panda Supermarket

Elevator C4: Leads to the Prayer Room

Emergency exits are available near the elevators in both towers.

Lost and Found: Guests should contact the reception, who will coordinate with the housekeeping team.

Red Crescent Medical Services: Available through the reception, which facilitates access to this service.

Restaurants and Cafés:

Zafaran Restaurant:

Location: M Floor

Meal Times:

Breakfast: 6:30 AM – 10:30 AM

Dinner: (starting from the 1st of Dhul-Hijjah): 7:00 PM – 10:30 PM

Fayrouz Café:

Location: Ground Floor

Lamasat Men's Barber Salon

Laundry Room: To request service, dial extension 14.

Route to the Holy Mosque (Al-Haram):

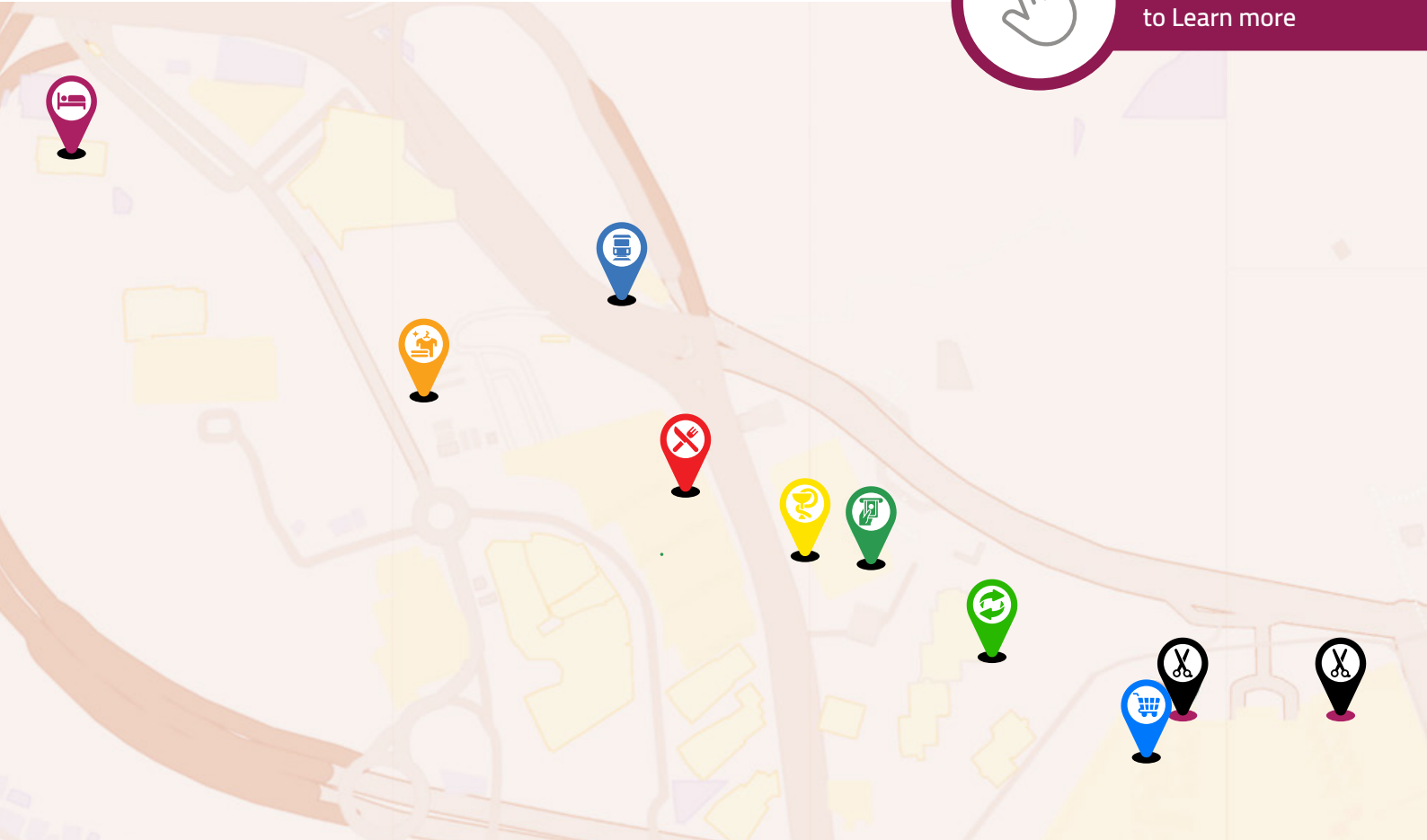
Shuttle buses operate 24/7, stopping every 15 minutes at the hotel gate. These buses go to Hilton Conrad (C1), from where you can continue to the Haram courtyard.

Alternatively, you can walk to the Haram via the pedestrian pathway, which takes approximately 15 minutes.

Double tree by Hilton Hotel



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Double tree by Hilton Hotel



Bus Station



Restaurant



Laundry



Pharmacy



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Conrad Hotel

Structure: The hotel consists of two towers
Tower A - Tower B

Elevators: Each tower has main elevators serving the guest floors.

Note: There is an additional elevator located in the center of the lobby, but it does not provide access to all floors.

Emergency Exits: Emergency exits are located near the main elevator areas in both towers.

Restaurant:

Location: two restaurants on the Ground Floor (G), and a third on an upper floor

Meal Times:

Breakfast: 6:30 AM – 10:30 AM

Dinner: 6:30 PM – 10:30 PM

Parking:

Location: B3 Floor

Men's Prayer Room :

Location: B3 Floor

Women's Prayer Room :

Location: C2 Floor

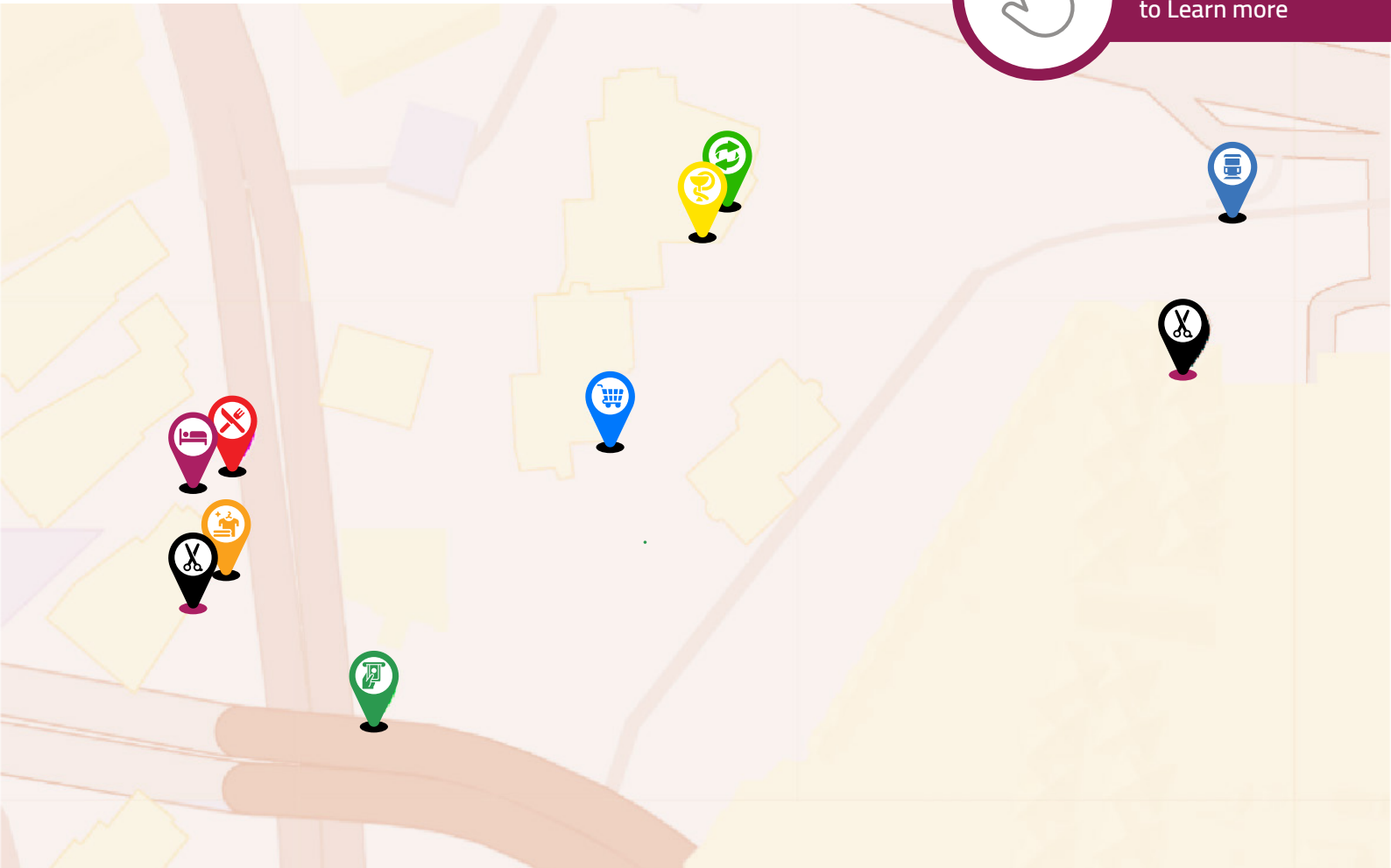
Route to the Holy Mosque (Al-Haram):

Location: C1 Floor

Conrad Hotel



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Conrad Hotel



Bus Station



Restaurant



Laundry



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Kisswah Towers Hotel

Structure:

Building: Consists of 5 adjacent towers, customer service is located in Tower 1, and there are two entrances to the tower.

Services: There is a grocery store available at each door of the tower's doors, and an ATM when exiting the main door and turning left at the roundabout.

Restaurant:

Location: R Floor

Meal Times:

Breakfast: 6:00 AM – 10:00 AM

Lunch: 1:00 PM – 4:00 PM

Dinner: 8:00 PM – 11:00 PM

Prayer Room:

Location: PR Floor

Laundry Room:

Location: PR Floor

Route to ATM:

It is located just outside the main entrance; turn left at the roundabout after exiting.

Access to Haram:

From the main gate turn right, then go straight ahead.

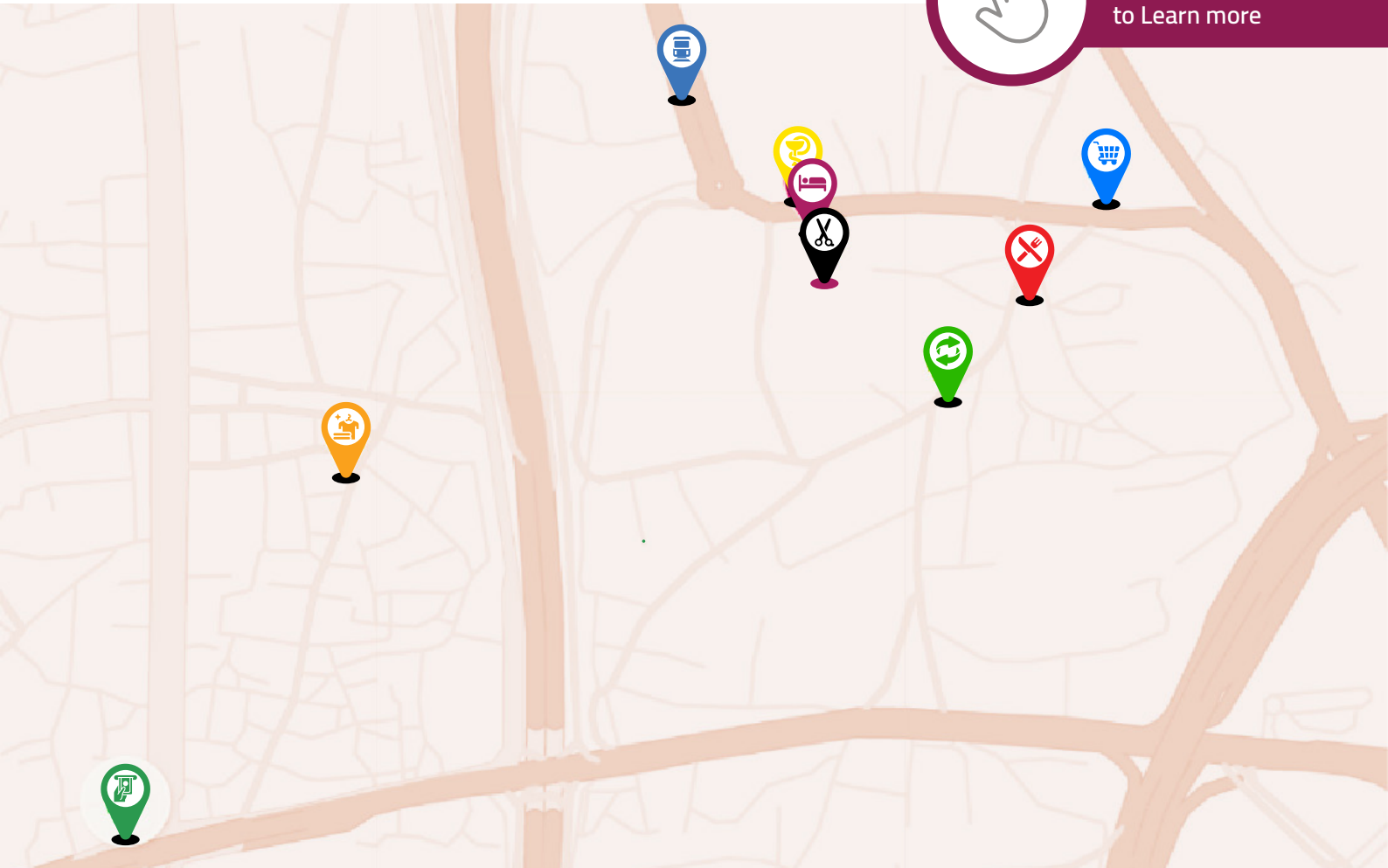
Kids' Club Location:

H Floor

Kisswah Towers Hotel



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Kisswah Towers Hotel



Bus Station



Restaurant



Laundry



Pharmacy



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Barbershop



Afaq Almashaeir Hotel

Structure:

Building: 2 main entrance and 19 elevators.

Emergency Exits: 6 Emergency exits

2 on the right side of the main entrance.

2 on the left side of the main entrance

2 near the parking area.

Services:

Grocery Store – 4 mins away.

Pharmacy – 1 min away.

Restaurant:

Location: R Floor

Meal Times:

Breakfast: 6:00 AM – 10:00 AM

Dinner: 6:00 PM – 10:00 PM

Prayer Room:

Location: PR Floor

Laundry Room:

Location: PR Floor (self-service laundry)

Route to ATM:

It is located just outside the main entrance; turn left at the roundabout after exiting.

Route to the Holy Mosque:

A shuttle bus to Al-Haram runs every 25 minutes.

(travel time : 5 min)

Lost and Found Desk:

Located at the reception.

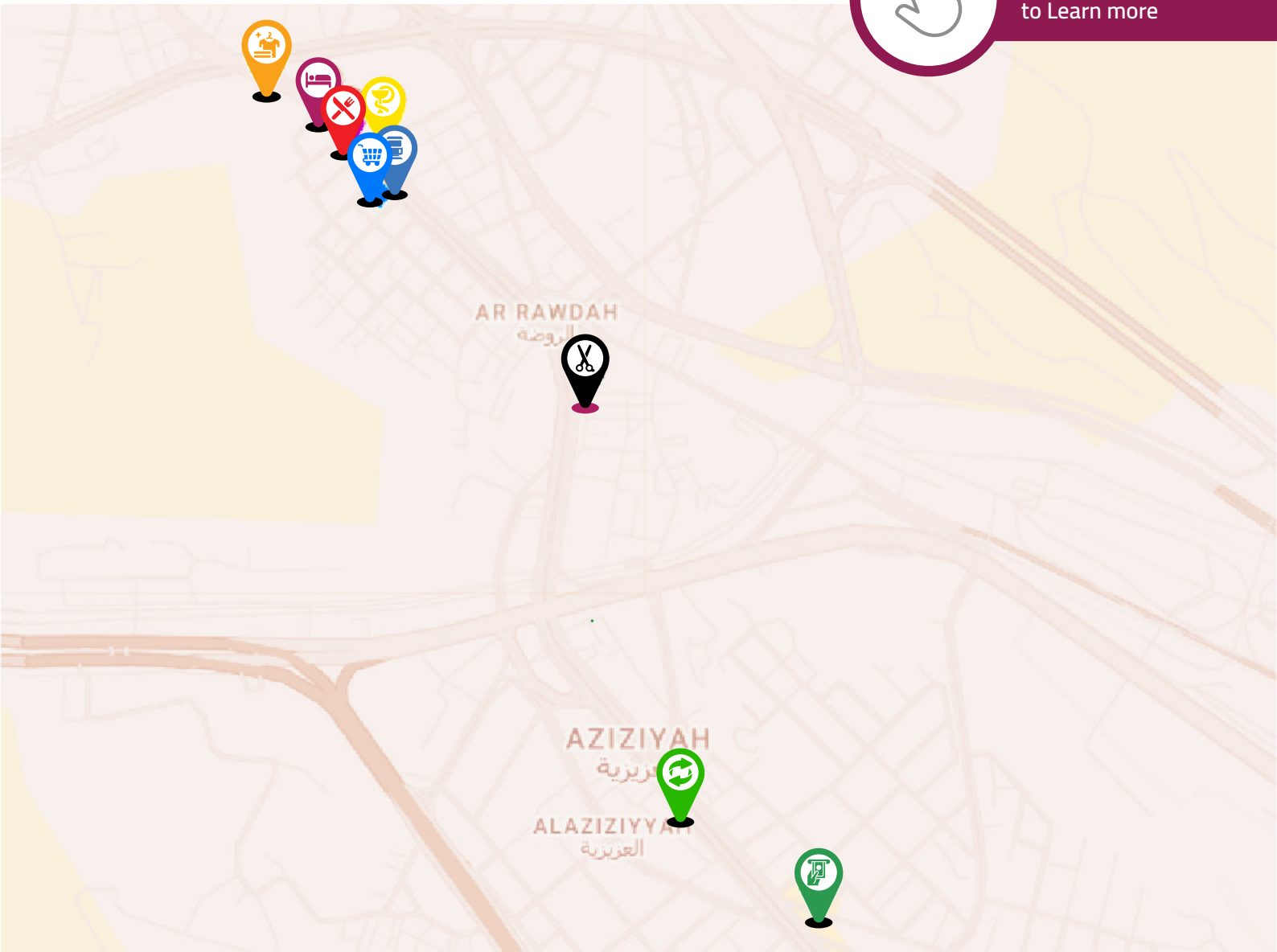
Barber Shop:

Location: M Floor

Afaq Almashaeir Hotel



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Afaq Almashaeir Hotel



Bus Station



Restaurant



Laundry



Pharmacy



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Ares Al-Shisha Hotel

Structure:

Building: 18 floors, each floor has 15 rooms except floor 18 which has 3 suites, totaling 261 rooms with a capacity of 1062 pilgrims.

Emergency Exits: Two emergency exits on the sides of the elevators located on each floor in the same place.

Restaurant:

Location: B and M Floor

Meal Times:

Breakfast: 6:00 AM – 10:00 AM

Lunch: 1:00 PM – 4:00 PM

Dinner: 8:00 PM – 11:00 PM

Prayer Room:

Location: R Floor

Nearest Supermarket:

Bin Dawood – Al Shisha, located east of the hotel, across the street.

Transportation:

If the pilgrim wishes to perform Umrah, a private car will be provided to drop them off the next day.

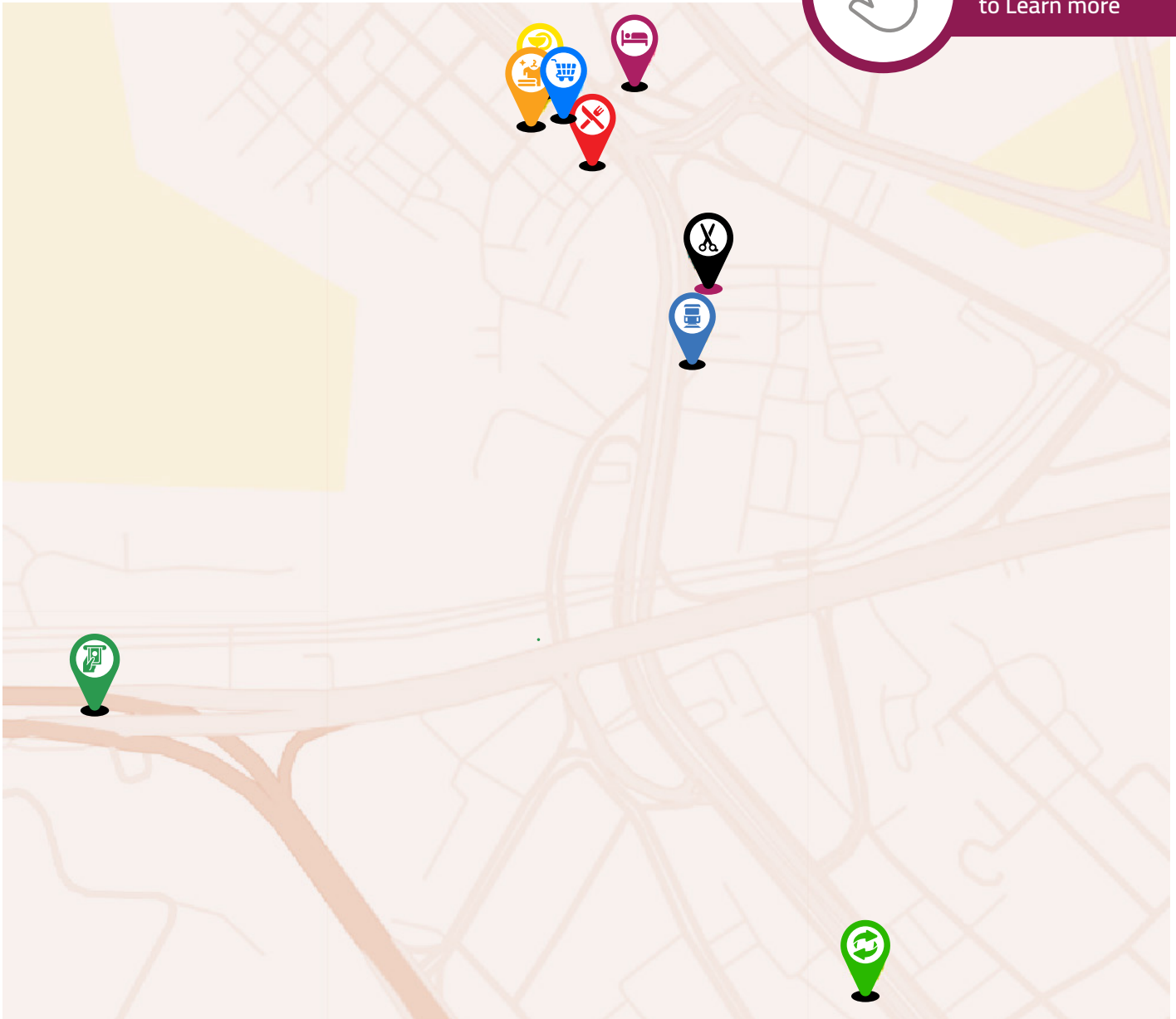
Other Transport: In other cases, transportation will be at the pilgrim's own expense, and they can use the nearest taxi or bus.

Additional Transport Info: There is a nearby station for Makkah buses, but it only transports to the Haram, and there is no bus available to return to the accommodation, so the pilgrim must arrange their own return transportation.

Ares Al-Shisha Hotel



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Ares Al-Shisha Hotel



Bus Station



Restaurant



Laundry



Pharmacy



ATM



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Al Aziziyah Hotels





Abd-Alhafez Hotel

Location:

Al Aziziyah District, Masjid Al-Haram Road, opposite Ibn Baz Library.

Elevators:

3 elevators located at the reception and an elevator in the back at the second entrance.

Emergency Exits:

Located at the Reception and in the back.

Red Crescent Services:

Red Crescent service (there are no clinics but you can call the Red Crescent), and the Lost & Found desk is at the reception.

Restaurant:

Location: R Floor

Meal Times:

Breakfast: 6:00 AM – 10:00 AM

Lunch: 1:00 PM – 4:00 PM

Dinner: 8:00 PM – 11:00 PM

Hospitals:

There is no nearby hospital, but most of them are 10 minutes away by car **including:**

Al-Noor Specialist Hospital

King Faisal Hospital

Access to Haram:

6.2 kilometers away from the hotel.

Prayer Room:

Location: MZ Floor

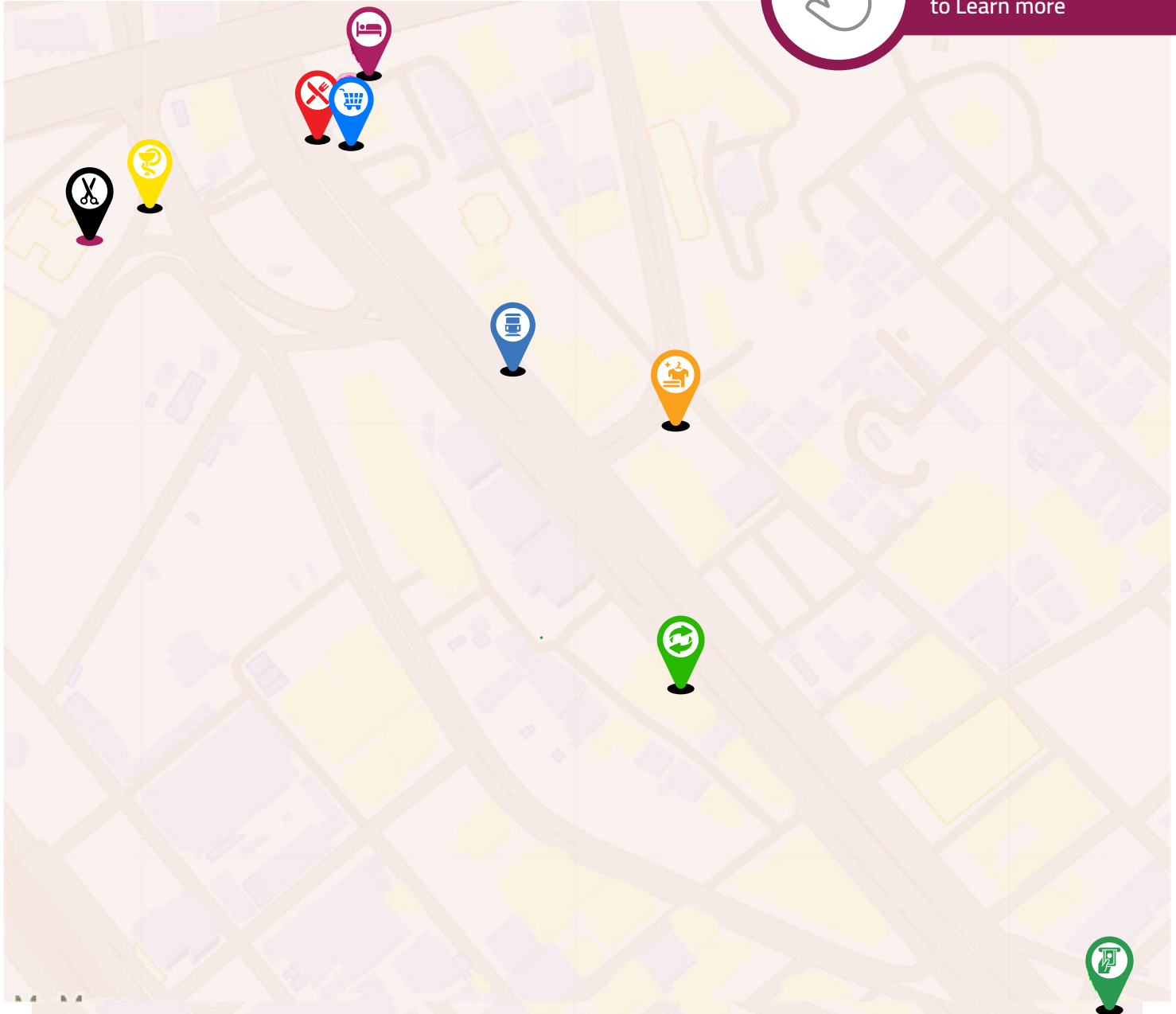
Lost and Found Desk:

Located at the reception.

Abd-Alhafez Hotel



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Abd-Alhafez Hotel



Bus Station



Restaurant



Laundry



Pharmacy



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Barbershop



Nemco Hotel

Location:

Al Aziziyah street, Masjid Al-Haram Road, opposite the Office for Indonesian Pilgrims

Elevators:

There are 6 elevators located at the reception and one near the second entrance at the back.

Emergency Exits:

Located at the reception area and at the rear.

Red Crescent Services:

Red Crescent service (there are no clinics but you can call the Red Crescent).

Restaurant:

Location: RS Floor

Meal Times:

Breakfast: 6:00 AM – 10:00 AM

Lunch: 1:00 PM – 4:00 PM

Dinner: 8:00 PM – 11:00 PM

Hospitals:

There is no nearby hospital, but most of them are 10 minutes away by car **including:**

Al-Noor Specialist Hospital

King Faisal Hospital

Parking:

Available next to the hotel, exclusively for staff use.

Prayer Room:

Location: MS Floor

Lost and Found Desk:

Located at the reception.

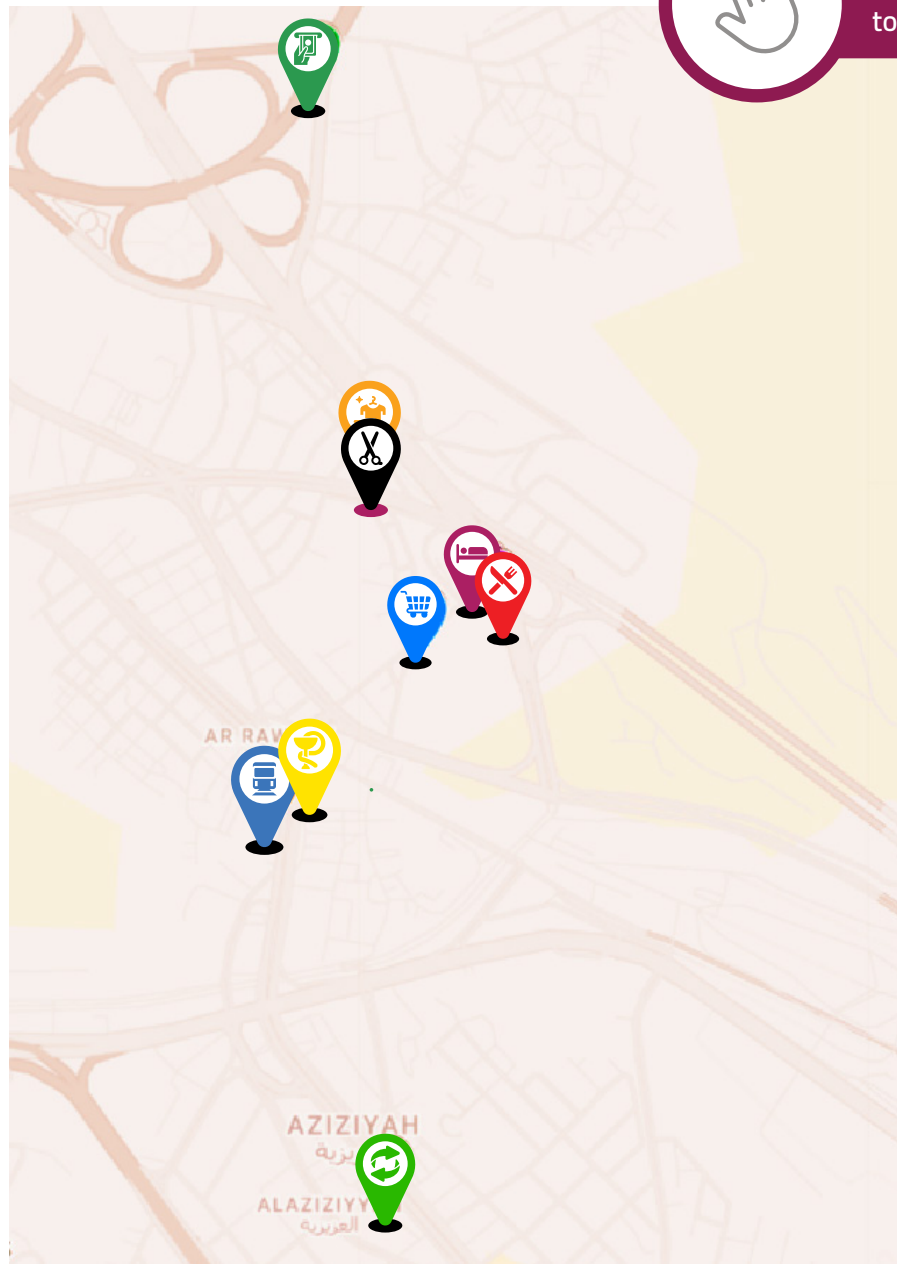
Shuttle Buses to Al-Haram:

There are no shuttle buses to the Haram; the nearest public bus station is a kilometer away from the hotel or by using taxis, and there is a bus station for Jamarat next to it.

Nemco Hotel



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to Learn more



Abdul Hafez



Bus Station



Restaurant



Laundry



Pharmacy



ATM



Money Exchange

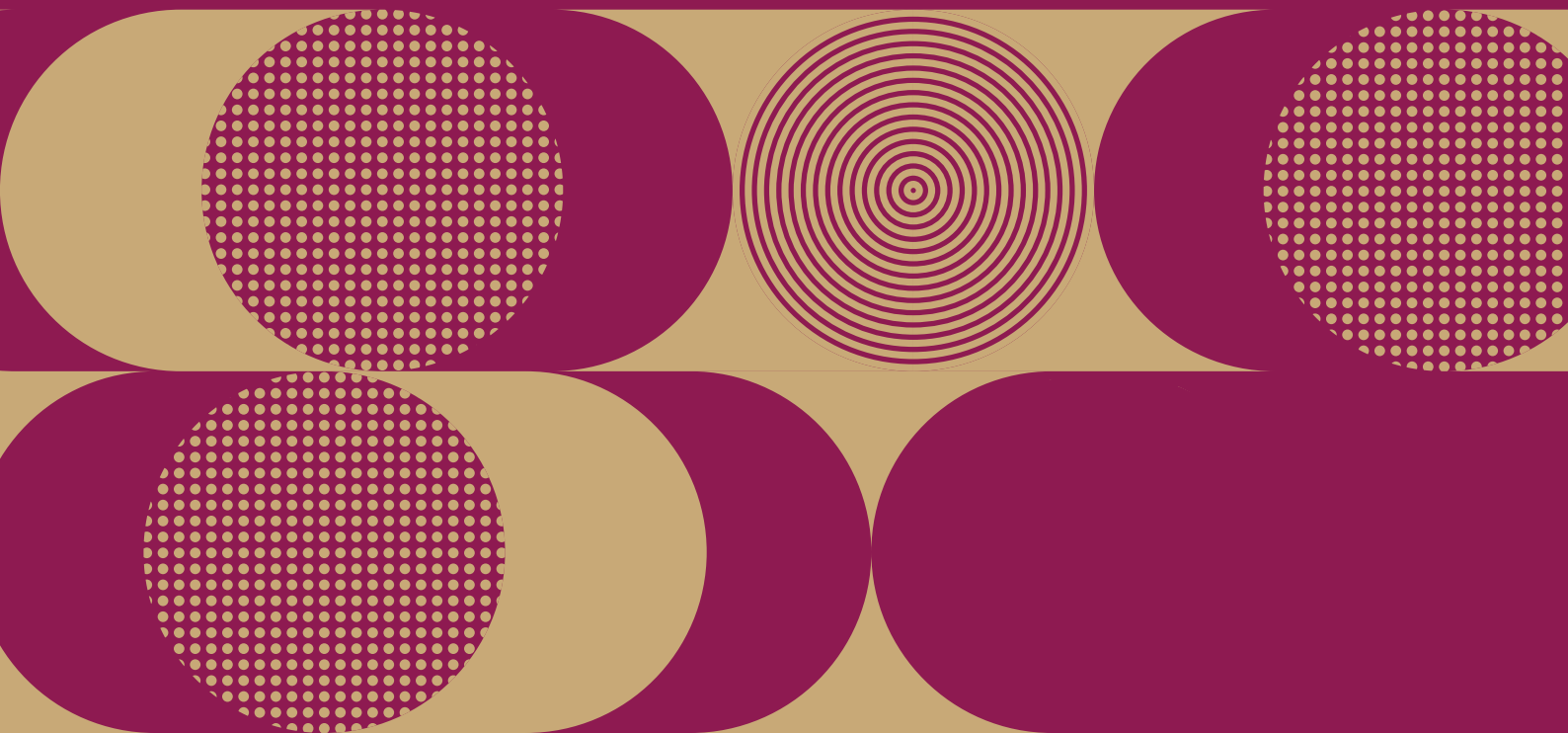


Market



Barbershop

Contact



Contact

Reach out for more information or connect with our team for assistance.

If you haven't joined one of our Telegram channels in your particular country please visit:

<https://albaitonnusuk.com/join-us-on-telegram>

Subscribe to the relevant channel. This is the best way to keep up to date with all the latest information and support references regarding Hajj 2025 in your country.

Should you have any specific questions regarding your Hajj Package please reach out to your local partner. A list of our partners can be found at

<https://albaitonnusuk.com/en/representatives>



Please contact the relevant representative in your country. If you aren't sure who that may be, please email:

care@albaitonnusuk.com



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