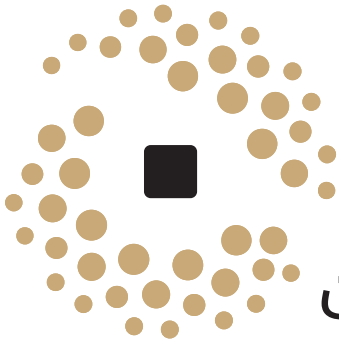




ضيوف البيت
Al Bait Guests

لخدمات الحجاج Pilgrims Services

Your first steps to Hajj

How to register, get verified, and
prepare your eWallet on Nusuk

Your Hajj begins with **three phases.**

Nusuk Hajj gives every pilgrim direct access to registration, packages, and payment in one place. Here's how the journey unfolds, so you know what to expect at each point.



Get ready and register

Set up your account, upload your passport and photo, and submit your application for review.



Get verified

Nusuk reviews your documents. Once you're verified, link family members you'll travel with.



Fund and book

Add funds to your eWallet, choose your provider and package, and book when sales open.



Register for Hajj on
hajj.nusuk.sa

The Nusuk Phone App is separate, and covers Umrah, Rawdah permits, and other services, so Hajj registration isn't found there.

Hajj tip

The Ministry of Hajj and Umrah has warned against third parties offering registration or payment outside the platform. So keep every registration step and package payment inside Nusuk.

Set yourself up before you log in

Gather these first, so you can complete registration in one sitting.



Your toolkit



A computer. Uploads and long forms are easier on a laptop or desktop than on a phone.



Google Chrome. It was the most reliable browser during the 1447 season.



Your phone, close by. Nusuk sends one-time password (OTPs) when you register and log in.



One email address for the whole season. Every update arrives there, from verification to sales dates.



One folder. Save your passport scan and photo together, ready to upload.



Your documents



Passport, valid until at least 1 December 2027.



A scan of your passport's photo and details page.



A recent personal photo on a white background.



Your contact details and home address.



Health information for the Nusuk questions.



Your passport must be valid until
1 December 2027

Check your expiry date first.

Renewing it? Upload the passport you will travel on, because your visa is linked to the passport on your Nusuk profile.

Hajj tip

Most rejected registrations can easily be traced back to an uploaded document or scan issue. So the next page shows exactly what a successful upload looks like.

Two uploads that pass the first time

Nusuk reads your passport details directly from your scan.
So a clear, correctly sized file saves you a correction request later.



Your passport scan

Nusuk needs only your passport's photo page, the one with your picture and personal details.

- Complete** All four corners are in view, along with the two lines of code at the bottom.
- Clear** Every letter is readable, and nothing covers your details, including glare, shadows, or fingers.
- True to size** The image isn't stretched or squashed.



✓ Passes



✗ Edges cut off



✗ Glare on details



Your personal photo

You can take this at home with a phone.
Switch the camera to its square (1:1) setting and have someone else take the picture.

- Background** A plain white wall behind you.
- Framing** Head and shoulders, with your face centered and filling about 70% of the frame.
- Light** Soft, even light with no strong shadows on your face.



✓ Passes



✗ Dark image



✗ Off center

Scanning in the correct file sizes and formats **will save you from rejections.**

	Passport Scan	Personal Photo
File Type	JPG or PNG	JPG or PNG
Dimensions	800 x 400 px	200 x 200px
File Size	up to 1MB	up to 1MB



Complete your registration in three stages

1.

Create **your account**

Go to **hajj.nusuk.sa**, choose your country of residence, and enter your email address. Accept the terms, enter the one-time code from your email, and set your password.

2.

Add **your documents**

Upload your passport scan and personal photo. Nusuk then fills in your passport details automatically, so review each one carefully.

3.

Answer **and submit**

Complete the personal, contact, travel, background, and health sections. Then read through everything once more and submit for verification.



Match your passport, letter for letter.

Nusuk compares your application with your passport. So these details must match it exactly. Use your full names as printed, even if you usually go by a shorter name.

What to do when a field is unclear.*

No flight booked yet?

If the flight number field is required, enter **TBC** or **O**. Leave out any number you don't actually have.

No PO Box number?

If the field is required, enter your home postal code or zip code instead.

Health questions?

Answer each one accurately. They're part of your registration, and separate from the health requirements for the Kingdom.

*The 1448 form may word these fields differently, so follow what's on screen.

Build your travel group, then fund your eWallet

Couples and families book together on Nusuk under one lead applicant. This person manages the group, chooses the package, and runs the eWallet, so decide who it will be first.



Two ways to build your group

A

Start from one account.

The lead applicant adds family members inside their own application.

Each person's documents are still verified individually.



You can add up to seven family members.

B

Link separate accounts.

Each person registers on their own account, ideally waiting until they're verified.

The lead applicant opens **Profile > My Family > Add Family Member** and enters the other person's registered email.

The other person logs in, taps the bell icon, and accepts the family invitation.

The lead applicant checks that everyone now appears in the group.



How your eWallet works



Profile verified

Your eWallet is available once you are verified.



Funds added

Adding funds activates it.



Saudi Riyals

It is funded in Saudi riyals (SAR).



Full amount ready

There's no pay-later option, so the full package amount needs to be in your eWallet before you buy on the sales dates.

Three checks before you fund

Your eWallet goes live when you add funds. In 1447, group changes could become restricted or locked after that point. So confirm three things first.



Lead

The right person is the lead applicant.



People

Everyone traveling with you is added & verified.



Details

Every name and relationship is correct.

Know where your application stands

Each stage tells you what Nusuk has done and what comes next.

	Stage	What it means	What you do
1	Submitted	Nusuk has your application.	Watch your inbox for updates.
2	Under review	Nusuk is checking your details and documents.	Reply to any correction request within its deadline.
3	Verified	Your application has passed review.	Link your travel group.
4	Group confirmed	Everyone traveling with you is linked and verified.	Prepare to fund your eWallet.
5	Booked	You've purchased your package.*	Fill in your health requirements, visa, and flights in your Al Bait Pilgrim Form.

*Your Hajj package is confirmed only when you complete your purchase.



Correction requests can come with a short deadline

In 1447, some pilgrims were given 48 hours to respond. So keep an eye on your inbox and your Nusuk notification while you're under review.

This guide follows the Hajj 1447 (2026) experience.

Nusuk updates its platform each season, so screens, dates, and requirements may differ for 1448 (2027). Where the live platform or an official Saudi notice says otherwise, that guidance comes first.

Four milestones to plan around

The Ministry of Hajj and Umrah announces each milestone as the season unfolds. Here's when each one opened for Hajj 1447, so you know what order to expect for 1448.*



Registration opens

What happens. The Ministry processes Nusuk Hajj accounts for the new season.

What you do. Register, upload your documents, get verified.

Hajj 1447 / 2026
7 October 2025

Hajj 1448 / 2027
To be Announced



Packages go live

What happens. Approved providers' packages appear on Nusuk. In 1447, this opened as a preference phase, where you could compare packages and shortlist up to five.

What you do. Compare service levels, inclusions, and prices, and note the full cost of the package you prefer.

Hajj 1447 / 2026
9 January 2026

Hajj 1448 / 2027
To be Announced



eWallet opens for funding

What happens. Your eWallet becomes available once your profile is verified. You can add funds in installments, in Saudi riyals.

What you do. Confirm your travel group first. Then add funds steadily, so the full package amount is ready before sales open.

After Verification

Hajj 1448 / 2027
To be Announced



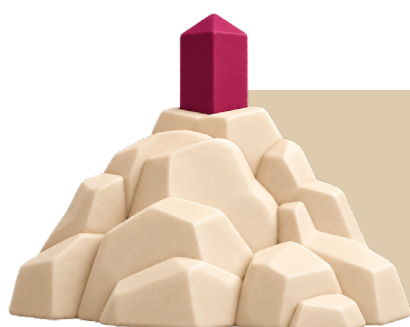
Sales open

What happens. Packages go on sale, and you pay with the funds already in your eWallet. Sales can open in more than one phase.

What you do. Log in on the sales date with your group confirmed and the full package amount in your eWallet

Hajj 1447 / 2026
1 February 2026

Hajj 1448 / 2027
To be Announced



The Day of Arafat
15 May 2027

The Day of Arafat is expected around 15 May 2027, subject to the sighting of the Dhul Hijjah moon.

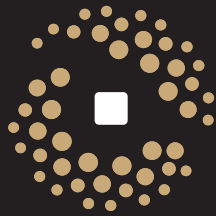
*Dates shared anywhere else are estimates until the Ministry confirms them.



Your Hajj starts here.

Follow @AlBaitOnNusuk to get Nusuk platform updates, preparation guidance, inspiration, and answers to the questions pilgrims ask most.

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