



ضيوف البيت
Al Bait Guests

لخدمات الحجاج Pilgrims Services

Hajj Arrival Guide

Individual Arrivals

Global packages, GDS flights &
those not travelling with a group

2026 • 1447 Hajj



Custom Flights

Route 2A 3

- ✈ Arriving at the Hajj Terminal in Jeddah
- 📦 Travelling to Makkah/Aziziyyah

Route 2B 4

- ✈ Arriving at the Hajj Terminal in Jeddah
- 🕌 Travelling to Madinah

Route 2C 5

- ✈ Arriving at King Abdul Aziz Airport Terminal In Jeddah
- 📦 Travelling to Makkah/Aziziyyah

Route 2D 6

- ✈ Arriving at King Abdul Aziz Airport Terminal In Jeddah
- 🕌 Travelling to Madinah

Route 2E 7

- ✈ Arriving at Madinah Airport
- 🕌 Travelling to Madinah

Route 2F 8

- ✈ Arriving at Madinah Airport
- 🕌 Travelling to Makkah

Route 2G 9

- 🚗 Arriving at Madinah Train Station
- 🕌 Travelling to Madinah
- 🚗 Arriving at Makkah Train Station
- 📦 Travelling to Makkah

Route 3A 10

- ✈ Arriving at Riyadh
- 📦 | 🕌 Travelling to Makkah/Madinah



Please Note: There will be instances where you'll be greeted by an Al Bait Guests team member. The left is a photo of what they will be wearing for your reference.

If you require assistance at any point please call the Al Bait Guests Operations Team on:

+966 532116063

Route 1A

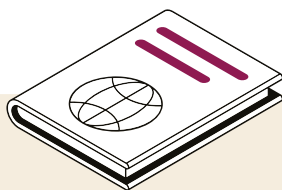
✈ Arriving at Hajj Terminal, Jeddah

📦 Travelling to Makkah/Aziziyyah

1 Follow signs to immigration

You will need your Passport, Visa, Evidence of Vaccination

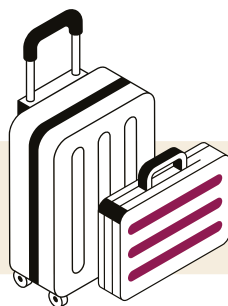
Up to 3 hour wait time



2 Baggage collection

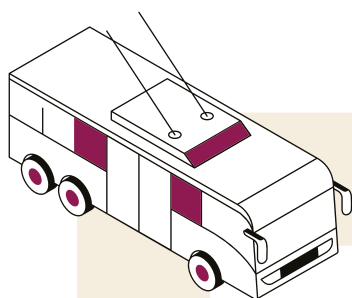
Make sure you collect your own baggage. Do not allow anyone else to collect it for you.

Do not leave baggage collection area until your whole group has their luggage and do not go ahead without your guide. If you need to pray or go to the toilet do so before exiting.



3 Clear customs and enter arrival hall

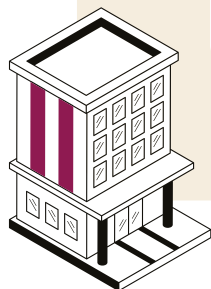
If your bags are scanned, ensure you have any relevant health documents to explain large amounts of medication to customs if required.



5 Transport to accomodation via shuttle bus

Up to 3 hour wait time

Tip: During the waiting time you may use it to pray, eat and activate SIM cards as required.



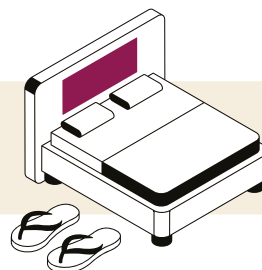
6 Arrive at accomodation

Up to 3 hour wait time

4 Greeted by Al Bait Guests

After clearing customs follow directions given by Airport staff towards transportation areas. Please ensure you have seen an Al Bait Guests team member before you are about to be placed on transportation. Refer to important contact numbers on contents page.

Note: Passport will be taken for scanning, by Al Bait Guests staff and given back on entering the bus for Departure.



7 Greeted by Al Bait Guests & provided with room keys

Please note: Check-in for Makkah hotel is after 6pm on the scheduled date of your package.

Disclaimer:

1. From 31st May Hajj logistics are at peak operational capacity and expect longer wait and travel times.
2. We expect you to arrive as per your booking on Nusuk, if you made changes please ensure you have informed us so that we may cater accordingly.

Route 1B

✈ Arriving at Hajj Terminal, Jeddah

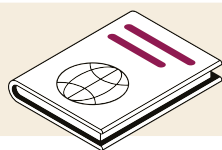
🕌 Travelling to Madinah

1 Follow signs to immigration

You will need your Passport, Visa, Evidence of Vaccination.

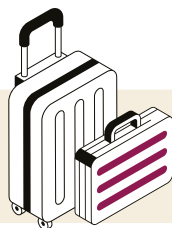
Up to 3 hour wait time

See Page 19 of "A Practical Guide for Pilgrims" for more information



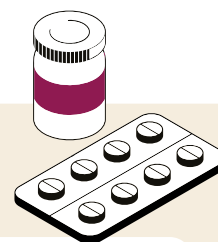
2 Baggage collection

Make sure you collect your own baggage. Do not allow anyone else to collect it for you.



3 Clear customs and enter arrival hall

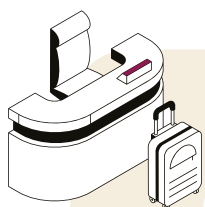
If your bags are scanned, ensure you have any relevant health documents to explain large amounts of medication to customs if required.



5 Transport to Madinah hotel

Up to 3 hour wait time

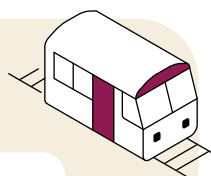
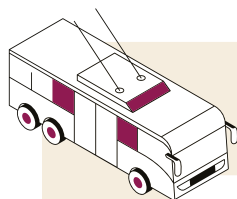
Tip: During the waiting time you may use it to pray, eat and activate SIM cards as required.



4 Greeted by Al Bait Guests

After clearing customs follow directions given by Airport staff towards transportation areas. Please ensure you have seen an Al Bait Guests team member before you are about to be placed on transportation.

Refer to important contact numbers on contents page.



Shuttle bus

Plane

Train

90min+ wait time

Please see the relevant airline desk for the departure and check in information.

Please note: Transfers will need to be arranged to the King Abdul Aziz Airport train station.

90min+ wait time

Please see Route arriving to Madinah by Plane.

Upto 2 hour wait time

Please see Route 2G arriving to Madinah by Train.

Please ensure you book in advance.
<https://sar.hhr.sa/web/portal/>

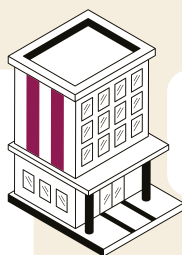
6 Arrive at Madinah hotel

TRAVEL TIME

✈ 1-2 HOURS

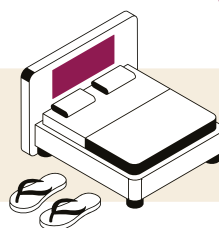
🚆 2-3 HOURS

🚌 6-8 HOURS



7 Greeted by Al Bait Guests & provided with room keys

Please note: Check-in for Madinah hotel is after 6pm on the scheduled date of your package. Your passports will also be taken on arrival into Madinah and given back within 2 - 3 days.



Disclaimer:

1. From 31st May Hajj logistics are at peak operational capacity and expect longer wait and travel times.
2. We expect you to arrive as per your booking on Nusuk, if you made changes please ensure you have informed us so that we may cater accordingly.

Route 1C

✈ Arriving at King Abdul Aziz Airport, Jeddah

📦 Travelling to Makkah/Aziziyyah

1 Follow signs to immigration

You will need your Passport, Visa, Evidence of Vaccination.

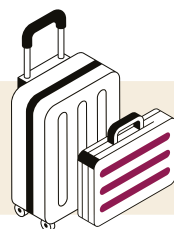
Up to 3 hour wait time

See Page 19 of "A Practical Guide for Pilgrims" for more information



2 Baggage collection

Make sure you collect your own baggage. Do not allow anyone else to collect it for you.



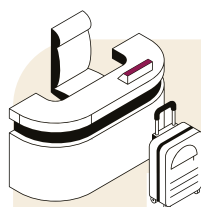
3 Clear customs and enter arrival hall

If your bags are scanned, ensure you have any relevant health documents to explain large amounts of medication to customs if required.



5 Transport to Makkah hotel

Up to 3 hour wait time

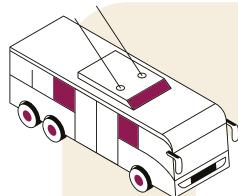


4 Greeted by Al Bait Guests

After clearing customs follow directions given by Airport staff towards transportation areas. Please ensure you have seen an Al Bait Guests team member before you are about to be placed on transportation.

Refer to important contact numbers on contents page.

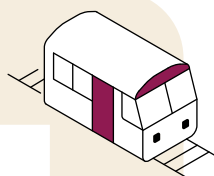
Note: Passport will be taken for scanning, by Al Bait Guests staff and given back on entering the bus or train station for Departure



Shuttle bus

Tip: During the waiting time you may use it to pray, eat and activate SIM cards as required.

Upto 3 hour wait time



Train

Note: Train station is located on lower ground at airport terminal.

Upto 2 hour wait time

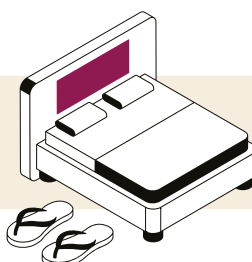
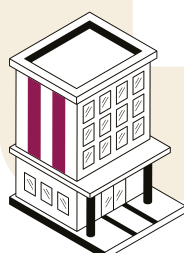
Please see Route 2G arriving to Makkah by Train.

Please ensure you book in advance.
<https://sar.hhr.sa/web/portal/>

6 Arrive at accommodation

TRAVEL TIME

🚌 UPTO 3 HOURS



7 Greeted by Al Bait Guests & provided with room keys

Please note: Check-in for Makkah hotel is after 6pm on the scheduled date of your package.

Disclaimer:

1. From 31st May Hajj logistics are at peak operational capacity and expect longer wait and travel times.
2. We expect you to arrive as per your booking on Nusuk, if you made changes please ensure you have informed us so that we may cater accordingly.

Route 1D

✈ Arriving at King Abdul Aziz Airport, Jeddah

🕌 Travelling to Madinah

1 Follow signs to immigration

You will need your Passport, Visa, Evidence of Vaccination.

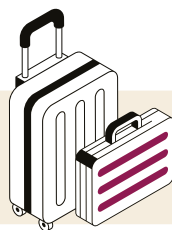
Up to 3 hour wait time

See Page 19 of "A Practical Guide for Pilgrims" for more information



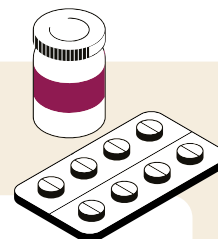
2 Baggage collection

Make sure you collect your own baggage. Do not allow anyone else to collect it for you.



3 Clear customs and enter arrival hall

If your bags are scanned, ensure you have any relevant health documents to explain large amounts of medication to customs if required.

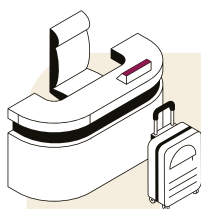


5 Transport to Madinah hotel

Up to 3 hour wait time

Tip: During the waiting time you may use it to pray, eat and activate SIM cards as required.

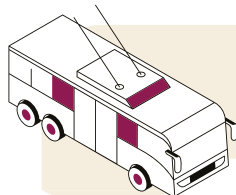
Note: From 1st Dhul Hijjah / 28th May there is no allowance to travel to Madinah by road.



4 Greeted by Al Bait Guests

After clearing customs follow directions given by Airport staff towards transportation areas. Please ensure you have seen an Al Bait Guests team member before you are about to be placed on transportation.

Refer to important contact numbers on contents page.



Shuttle bus

90min+ wait time

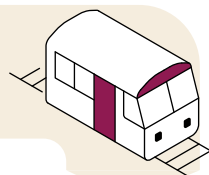


Plane

Please see the relevant airline desk for the departure and check in information.

90min+ wait time

Please see Route arriving to Madinah by Plane.



Train

Upto 2 hour wait time

Please see Route 2G arriving to Madinah by Train.

Please ensure you book in advance.
<https://sar.hhr.sa/web/portal/>

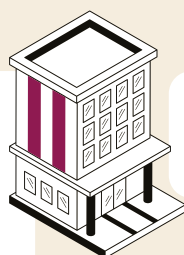
6 Arrive at Madinah hotel

TRAVEL TIME

✈ 1-2 HOURS

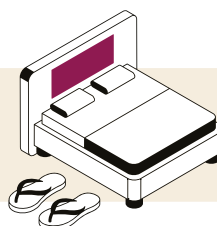
🚆 2-3 HOURS

🚌 6-8 HOURS



7 Greeted by Al Bait Guests & Provided with room keys

Please note: Check-in for Madinah hotel is after 6pm on the scheduled date of your package. Your passports will also be taken on arrival into Madinah and given back within 2 - 3 days.



Disclaimer:

1. From 31st May Hajj logistics are at peak operational capacity and expect longer wait and travel times.
2. We expect you to arrive as per your booking on Nusuk, if you made changes please ensure you have informed us so that we may cater accordingly.

Route 1E

✈ Arriving at Madinah Airport

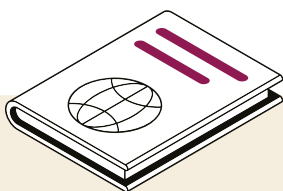
🕌 Travelling to Madinah

1 Follow signs to immigration

You will need your Passport, Visa, Evidence of Vaccination

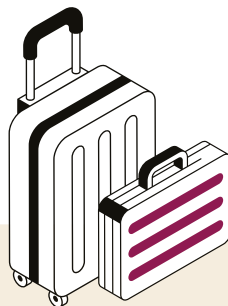
Up to 3 hour wait time

See Page 19 of "A Practical Guide for Pilgrims" for more information.



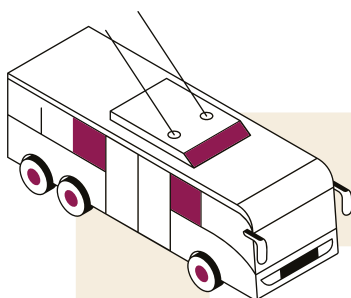
2 Baggage collection

Make sure you collect your own baggage. Do not allow anyone else to collect it for you.



3 Clear customs and enter arrival hall

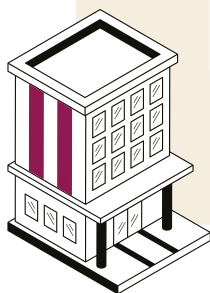
If your bags are scanned, ensure you have any relevant health documents to explain large amounts of medication to customs if required.



5 Transport to accomodation via shuttle bus

Up to 2 hour wait time

Tip: During the waiting time you may use it to pray, eat and activate SIM cards as required.



6 Arrive at accomodation

Up to 2 hour travel time

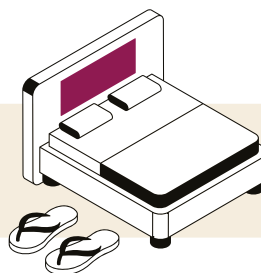


4 Greeted by Al Bait Guests

After clearing customs follow directions given by Airport staff towards transportation areas. Please ensure you have seen an Al Bait Guests team member before you are about to be placed on transportation.

Refer to important contact numbers on contents page.

Note: Passport will be taken for scanning, by Al Bait Guests staff and given back 2-3 days later at your hotel.



7 Greeted by Al Bait Guests & provided with room keys

Please note: Check-in for Madinah hotel is after 6pm on the scheduled date of your package.

Disclaimer:

1. From 31st May Hajj logistics are at peak operational capacity and expect longer wait and travel times.
2. We expect you to arrive as per your booking on Nusuk, if you made changes please ensure you have informed us so that we may cater accordingly.

Route 1F

✈ Arriving at Madinah Airport

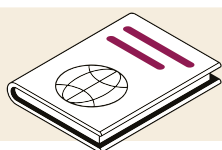
📦 Travelling to Makkah

1 Follow signs to immigration

You will need your Passport, Visa, Evidence of Vaccination.

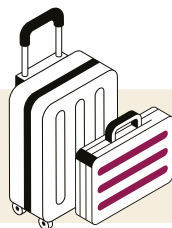
Up to 3 hour wait time

See Page 19 of "A Practical Guide for Pilgrims" for more information



2 Baggage collection

Make sure you collect your own baggage. Do not allow anyone else to collect it for you.



3 Clear customs and enter arrival hall

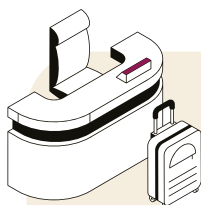
If your bags are scanned, ensure you have any relevant health documents to explain large amounts of medication to customs if required.



5 Transport to Makkah hotel

Up to 3 hour wait time

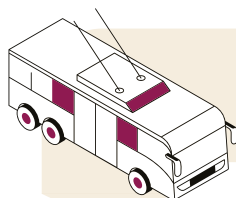
Tip: During the waiting time you may use it to pray, eat and activate SIM cards as required.



4 Greeted by Al Bait Guests

After clearing customs follow directions given by Airport staff towards transportation areas. Please ensure you have seen an Al Bait Guests team member before you are about to be placed on transportation.

Refer to important contact numbers on contents page.



Shuttle bus

90min+ wait time

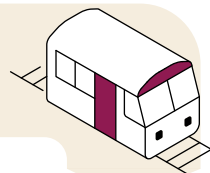


Plane

Please see the relevant airline desk for the departure and check in information.

90min+ wait time

Please see Route 1C arriving to Makkah by Airplane.



Train

Please note: Transfers will need to be arranged to the Madinah train station.

Upto 2 hour wait time

Please see Route arriving to Makkah by Train.

Please ensure you book in advance.
<https://sar.hhr.sa/web/portal/>

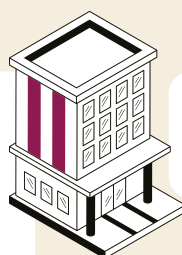
6 Arrive at Makkah hotel

TRAVEL TIME

✈ 1-2 HOURS

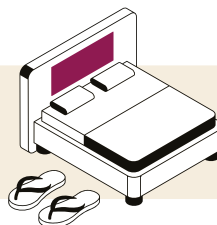
🚆 2-3 HOURS

🚌 6-8 HOURS



7 Greeted by Al Bait Guests & provided with room keys

Please note: Check-in for Makkah hotel is after 6pm on the scheduled date of your package.



Disclaimer:

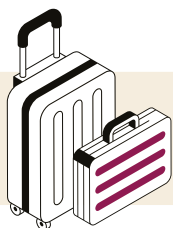
1. From 31st May Hajj logistics are at peak operational capacity and expect longer wait and travel times.
2. We expect you to arrive as per your booking on Nusuk, if you made changes please ensure you have informed us so that we may cater accordingly.

Route 1G

✈️ Arriving at Madinah Train Station

🕌 Travelling to Madinah

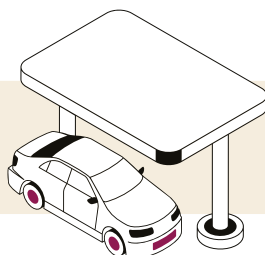
1



Baggage collection

Collect your bags from the train and leave the platform.

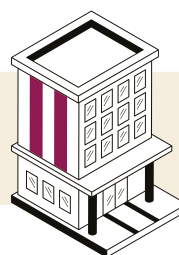
2



Transport to accomodation via taxi

1 hour wait time

3



Arrive at Madinah hotel

Please note: Check-in for Madinah hotel is after 6pm on the scheduled date of your package.

Up to 2 hour Travel Time

Route 1G

✈️ Arriving at Makkah Train Station

🕌 Travelling to Makkah

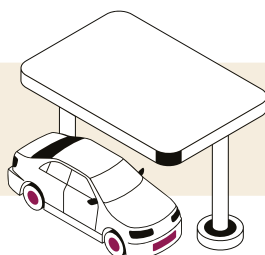
1



Baggage collection

Collect your bags from the train and leave the platform.

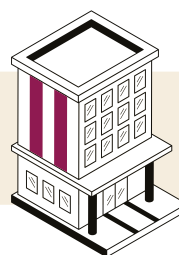
2



Transport to accomodation via taxi

1 hour wait time

3



Arrive at Makkah hotel

Please note: Check-in for Makkah hotel is after 6pm on the scheduled date of your package.

Up to 2 hour Travel Time

Disclaimer:

1. From 31st May Hajj logistics are at peak operational capacity and expect longer wait and travel times.
2. We expect you to arrive as per your booking on Nusuk, if you made changes please ensure you have informed us so that we may cater accordingly.

Route 3A

✈ Arriving at Riyadh, Travelling to

Makkah

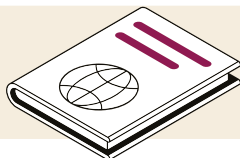
Madinah

1 Follow signs to immigration

You will need your Passport, Visa, Evidence of Vaccination.

Up to 3 hour wait time

See Page 19 of "A Practical Guide for Pilgrims" for more information



2 Baggage collection?



Yes

Check-in Airport Counter

No

Domestic Departure Gate

4 King Abdul Aziz airport Jeddah arrival

Up to 3 hour wait time

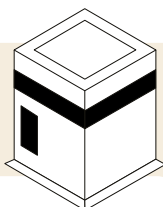
Domestic Arrival Gate

Custom Flights

Proceed to Makkah Accommodation. Please follow Route 1C

Group Flights

Proceed to Makkah Accommodation. Please follow Route 2C

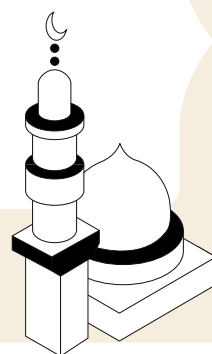


Custom Flights

Proceed to Madinah Accommodation. Please follow Route 1E

Group Flights

Proceed to Madinah Accommodation. Please follow Route 2E



3 No immigration clearance needed



4 Madinah airport arrival

Up to 3 hour wait time

Disclaimer:

1. From 31st May Hajj logistics are at peak operational capacity and expect longer wait and travel times.
2. We expect you to arrive as per your booking on Nusuk, if you made changes please ensure you have informed us so that we may cater accordingly.

ضيوف البيت
Al Bait Guests



Follow us @albaitguests



albaitonnusuk.com

care@albaitonnusuk.com