

ضيوف البيت
Al Bait Guests

لخدمات الحجاج Pilgrims Services

What to Do When You Arrive in Saudi Arabia

INDIVIDUAL ARRIVAL

2026 • 1447





Checking-In for Your Flight to Saudi Arabia



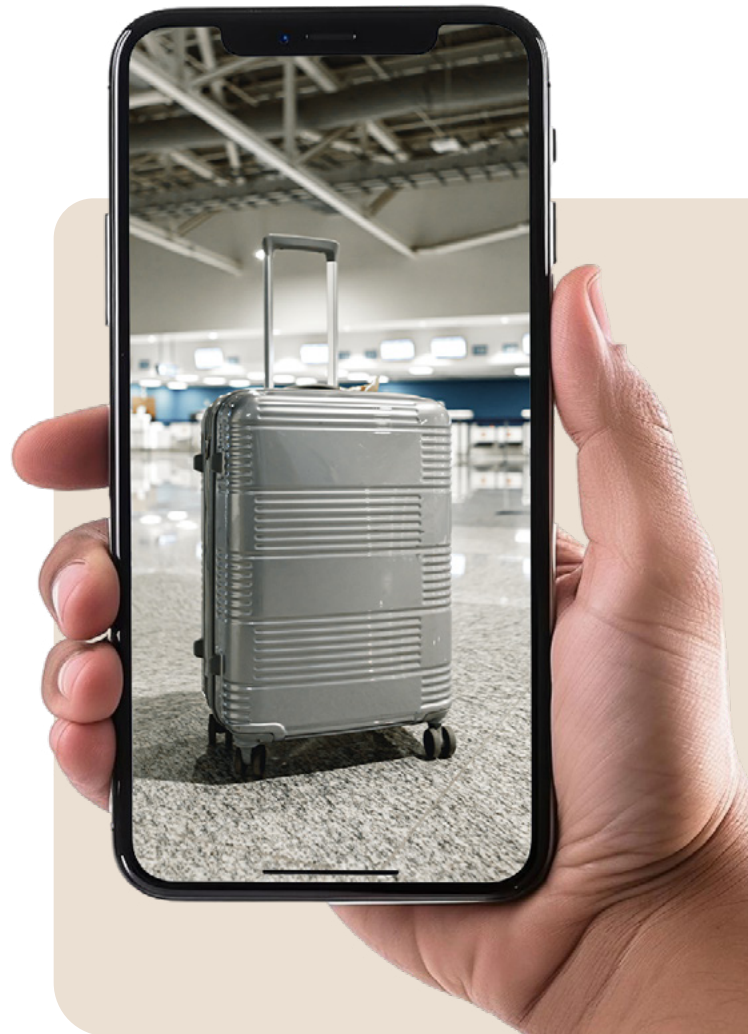
Photograph Your Luggage

Take clear photos of your baggage before checking it in. This will help in identifying it in case it is lost.



Keep Your Baggage Receipts Safe

Hold on to the baggage claim tags provided at check-in. These are essential for tracing lost luggage.





Documents to Keep Ready

Upon landing, ensure you have both **digital copies** and **printed versions** of the following documents:



Hajj visa



Vaccination certificate



Nusuk booking summary



Flight ticket



Train ticket (if applicable)





At the Airport in Saudi Arabia

Be prepared for a busy and time-consuming arrival process. Please remain patient throughout.

After disembarking:



Follow signs to **immigration**.



Once through immigration, **proceed to baggage reclaim**.



Go through **customs** and proceed to arrivals hall.





In Case of Lost Luggage



Fill out the lost **luggage** form at the baggage counter and **keep a copy** for reference. If they ask for your baggage tags, make sure you **keep a photo**.





After Collecting Luggage



Once you exit the baggage area, go directly to the **Nusuk Care (Inayah) booth**.



Identify yourselves to the assigned personnel, who will assist you in reaching the transportation area.



The Al-Bait Guests airport team will also be stationed at the airport and will be able to assist you.



If you required **assistance** at any point please call the Al-Bait Guests Operations Team on **+966 53 211 6063**.



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